

## Privacy Policy

At Anderson City Utilities, our privacy policy covers our use of the personal information you provide to us, informational and promotional mailings, our commitment to data security, and how we would handle possible future changes to this policy.

It is our policy to neither release nor sell information we receive from our customers to any third party except as indicated below for any reason, unless so required by law.

As a rule, your email or postal address, telephone number, or other demographic information you give us is for our use only, to help us service your account and give you the best services, products, and programs. Only employees who need your data to service your account have access to it, and only for the purposes of keeping our services in general at their highest level.

We do not make it available to other organizations, unless they are Anderson City Utilities subsidiaries or business partners who need it to provide customer service on behalf of ACU. In such cases, they may use the personal information you provide only to service your account. We do not display third-party ads on our Web site at this time, but may do so in the future.

However, at no time would we permit customer demographic information to be used for purposes other than for Anderson City Utilities.

Where the security of the data you transmit to us is concerned, we use industry-standard encryption technologies. These protect your data when you transfer it to and from our Web site.

If our privacy policy changes at any time, we will post the policy changes here to notify you and, where possible, give you the chance to opt out of these new uses.