

## Refund Policy

To obtain a refund contact Anderson City Utilities at 765-648-6187. Once refund is verified said refund will be processed. Please allow up to 10 days for processing. Before contacting Anderson City Utilities for your refund, you will need at least two of the following pieces of information:

- The reference number provided with your online payment confirmation
- The account number to which the payment was made
- Your first and last name and mailing address
- A brief explanation as to why you are requesting the refund